



### Ten - Year Limited Warranty

Monitors in Motion warrants all products will remain free of defects in material and workmanship for a period of ten (10) years from the date of sale of the product, subject to any exclusions and limitations as set forth below.

Monitor in Motion does not cover damages caused by or associated with its products under, but not limited to the following conditions: product abuse, modification, and failure to adhere to product instructions, improper operations, an Act of God, unauthorized service or repair of the Monitors in Motion products, damage from electrical power problems, usage of parts or components not supplied by Monitors in Motion, unauthorized changes to the MIM product, shipping damage, or damage caused by peripherals or other external sources. Monitors in Motion is also not responsible for injury or loss caused by or associated with its products.

**Warranty Repair:** In the event that any Monitors in Motion equipment becomes defective in material or workmanship during the warranty period, Monitors in Motion at its sole discretion, may replace or repair the unit at a designated Monitors in Motion location. Monitors in Motion will determine if the product defect is covered under warranty. The labor costs associated with the repair of the product may be the responsibility of Monitors in Motion if determined to be under warranty. You must contact Monitors in Motion to obtain a Return Material Authorization (RMA) number and address to send the product. Performance of any repair or replacement on product under warranty does not renew or extend the warranty period past the original ten (10) years. The replacement or repair will be covered by the balance of the time remaining on the customer original limited warranty. This Warranty is available only to the original purchaser and is non-transferable. For this warranty to be valid, the Monitors in Motion product must have been purchased directly from an authorized distributor, reseller and/or authorized representative of Monitors in Motion.

**Non-Warranty Repair:** You may return a product for repair that is not covered by warranty only if you have received pre-approval and a RMA number from Monitors in Motion. Labor costs and freight charges associated with non-warranty repair will be the sole responsibility of the customer, reseller or installer. Repairs on products out of warranty also carry a 90-day warranty, effective the day that you receive the item after repair.

Contact Monitors in Motion at 905-936-9501 or visit our website at [www.monitorsinmotion.com](http://www.monitorsinmotion.com).



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